



## **MENTAWAIDAZE UPDATED BOOKING / CANCELLATION POLICY DUE TO COVID-19**

Dear Clients of Mentawaidaze,

Well, things are slowly returning to normal, whatever that new normal may look like. Lets hope we can go surfing again very soon!

Currently (Nov 2021) Indonesia has a 3 day quarantine requirement for travelers that are fully vaccinated.

Travellers with just 1 vaccine shot may also enter, however you will need to quarantine for 5 days.

Quarantine can be done in either Jakarta or Bali.

You will also need an E-visa to enter Indonesia. We can assist you to arrange a visa.

The majority of 2020-2021 booked charters on D'Bora and Indo Satu have been rescheduled to 2022. If you haven't rescheduled please get in touch to do so.

If you wish to cancel a charter that has been rescheduled to 2022, we will refund your payment minus 25% administration fee. Please get in touch for full details.

This policy has been updated on 4 November 2021 and will remain in effect until further notice.

Thanks for your understanding. We're trying our best to do what is fair and practical for all of us and hoping as much as anyone else that this storm soon passes.

Sincerely,

Tom Plummer

Operations Manager,  
PT East West Tour and Travel (Trading as Mentawaidaze Surf Charters)