



MENTAWAIDAZE UPDATED BOOKING / CANCELLATION POLICY DUE TO COVID-19

Dear Clients of Mentawaidaze,

We're close now!

The Indonesian Government continues to make positive steps towards reopening their tourism industry

Current regulations per 8 April. You will need:

1. Full vaccination certificate.
2. Visa on Arrival (30 days, IDR500,000) is available at the airport on arrival. You can now enter Indonesia at a number of ports including Jakarta, Bali, Batam and Medan.
3. A PCR test taken with 48 hours of your departure to Indonesia. There is no longer a PCR test on arrival in Indonesia.
4. Travel insurance including Covid cover.

All 2020-2021 charters on D'Bora and Indo Satu have been rescheduled to 2022. If you wish to cancel a charter that has been rescheduled to 2022, you will forfeit your deposit.

Any new bookings made in 2022 will be fully refunded in the event of travel bans, international border closures or the reintroduction of extended (>3 days) quarantine rules. Pre 2022 bookings will be rescheduled to 2023.

We will publish our 2023 schedule once travel has properly stabilised.

This policy has been updated on 7 April 2022 and will remain in effect till further notice.

Thanks for your understanding. We're looking forward to getting barreled as much as you are!

Sincerely,

Tom Plummer

Operations Manager,
PT East West Tour and Travel (Trading as Mentawaidaze Surf Charters)